

2020 CARTER PLANTATION REPORT

1. Brand new golf course maintenance equipment being delivered throughout January.
2. New, state-of-the-art Course Management/Point-of-Sale system is being installed the week of January 13th. **G1** is a cloud-based operating system developed by Golf Business Solutions, an NBC Sports company. The **G1** system will allow us to provide an even higher level of customer service in the following ways:
 - **GOLF SHOP**
 - Increase efficiency by allowing golfers to create online accounts and store payment information.
 - Allow Play Pass Members and Homeowners to set up monthly charge accounts for Golf purchases, Food and Beverage Purchases, and Membership charges.
 - **GOLF COURSE**
 - Speed up pace of play on the course by equipping beverage carts with iPads and credit card swiping functionality.
 - Provide real-time data to Management, Marshals, and Cart Staff to plan ahead for incoming golfers.
 - Future innovations involving on-course technology are currently being tested.
 - **FOOD & BEVERAGE**
 - The iPad-based system will allow our F&B Staff to more efficiently take orders directly from the table.
 - Emailed receipts (*if requested*).
 - Barcode scanner for coupons, specials, promotions, etc.
3. **Carter Bar & Grill** remodel scheduled for 1st Quarter.
 - Upgrades and renovations will include:
 - Draft Beer System with Frozen Mugs
 - Glass door back bar beverage coolers allowing guests to more easily see beverage offerings.
 - New granite bar top
 - Removal of upper cabinets above the bar
 - 75"+ TV behind the bar
 - Specialty coffee recipes machine.
4. Be on the lookout for information about a Spring Season Kickoff Event here at the Clubhouse.